Doutta Galla West
In-Home Care Services

PRICE LIST

EFFECTIVE 1 JULY 2024

SERVICE	PRICE ($) Ex-GST
Assessment	$85.00 per hour
Domestic Assistance	$78.00 per hour
Service Coordination	$85.00 per hour
Spring Cleaning / Decluttering (4 hours x 2 staff)	$625.00 per service
Unaccompanied Shopping	$78.00 per hour
In Service Travel (per KM)	$1.50

Terms & Conditions

- Services are available Monday to Friday 9am – 5pm
- Assessment or Service Coordination can be provided if required and includes sourcing and organising additional services which are not provided by Doutta Galla Aged Services.
- Minimum 2 hours per shift in line with the SCHADS award requirements.
- Spring Cleaning – does not include carpet cleaning, gutter cleaning or external window washing.
- Travel is charged for 'in-service' travel only (unaccompanied shopping, approval will be obtained prior to shift)
- Fees are reviewed and updated annually. Any fee changes outside of the annual increase will only occur after adequate consultation.

Cancellation Policy

If you would like to cancel a scheduled service, please contact Doutta Galla Aged Services on (03) 9680 3300.
We require a minimum of 24-hour notice.

Service charges will apply if:

- Client is not at home for a scheduled visit
- Service is cancelled with less than 24-hour notice

No service charges will apply if:

- Service is cancelled by Doutta Galla due to staff unavailability
- Service is cancelled due to COVID-19 isolation
- Service is cancelled with 24-hour notice

Doutta Galla Aged Services
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Footscray

www.dgas.org.au
03 9680 3300
ACN: 088 097 929

doutta galla WEST